

Groupwork & Relationship Education Programs

Fee Schedule 2021

Income Bands (gross household income)	Per week fee (per week fee payable each week)	Seminars (total cost per seminar per person)
Up to \$30K	\$10	\$50
\$30K - \$50K	\$15	\$80
\$50K - \$100K	\$20	\$80
\$100K - \$130K	\$30	\$100
\$130K - \$150K	\$40	\$150
\$150K - \$200K	\$50	\$200
\$200K+	\$60	\$250

RANSW aims to make our services accessible to all people. Most Relationships Australia NSW services are only part funded by government so some fees do apply. The fees are subject to a sliding scale related to your household income (as above).

Concessions and fee waivers are available in certain circumstances:

- Reduced fees apply to holders of Centrelink Pensioner Concession cards and Health Care cards
- Fees are waived for Aboriginal and Torres Strait Islander identified clients

Please note: some programs are fee free and will be exempt from these fees. Fees are not chargeable for some group programs including Targeted Early Intervention (TEI); Child & Parenting Support (C&PS) services; New Dads and other program as indicated and agreed by Groups Manager.

In all other cases, a request for a fee reduction or waiver will be considered by the relevant

Manager, who may approve fee reductions when it is determined that payment of the full fee would cause financial hardship. Please ask for concessions or fee waivers that may apply in your case.

Cancellation Fee Policy

RANSW needs to manage waitlists for many services. Without adequate notice, other clients may miss out on the opportunity for service and staffing costs may be incurred. If you need to cancel or reschedule your attendance at a group, please contact our Centre at least two business days before your session is due to run.

If you contact us less than two business days before your appointment, a 50% cancellation fee will be charged. If you do not contact us to let us know you will not be attending, you will be charged 100% of the session cost.

The Centre Manager may reduce or waive the cancellation fee.