

FAMILY DISPUTE RESOLUTION (FDR) / MEDIATION FEE SCHEDULE

Income Bands (Gross Household Income)	First hour of first joint session	Second and third hour of first joint session	Per hour session fees for subsequent joint sessions (min 2 hrs)	Child Inclusive Practice (Per parent)
Up to \$30,000	Free	Free	\$30	\$40
\$30,001 - \$50,000	Free	Free	\$40	\$50
\$50,001 - \$100,000	Free	\$30 each hour	\$100	\$100
\$100,001 - \$130,000	Free	\$30 each hour	\$140	\$140
\$130,000 - \$150,000	Free	\$30 each hour	\$160	\$160
\$150,001 - \$200,000	Free	\$30 each hour	\$200	\$200
\$200,000+	Free	\$30 each hour	\$250	\$250

FDR fees and cancellations

We're a not-for-profit organisation, and we aim to keep our Family Dispute Resolution (FDR) services affordable, with fees charged based on each person's income level. The fees listed above apply to both new and ongoing mediation sessions.

If you have a Centrelink Concession or Health Care Card, identify as Aboriginal or Torres Strait Islander, or have been granted Legal Aid for the parenting issue being discussed, your fees will be waived.

Fee waivers in other circumstances can also be requested – just speak to your practitioner or Centre Manager. We never turn anyone away due to inability to pay.

Interpreter costs

If you need an interpreter, we'll cover the cost for the first four hours of joint sessions. If you earn over \$50,000 per year, the fifth and sixth hours will be \$30 per hour, with any further time charged according to the sliding scale above.

Cancellation Fee Policy

Many of our services have waitlists, so if you need to cancel or reschedule, please give us at least **two business days'** notice.

- + Less than two days' notice: **50% of the session fee will be charged**
- + No contact / no-show: **100% of the session fee will be charged**

Centre Managers can waive or reduce cancellation fees in some exceptional circumstances.

*Rates effective from 1 July 2021